

Report processing

The rapid changes occurring in the world of information technologies and communications and the constant emergence of the new digital services on the Internet represent a continuous challenge when it comes to identifying illegal content. We do not proactively search for illegal material, but rather count mostly on the large number of vigilant Internet users, strong networks and partnerships both domestically and abroad.

We are here to make the Internet a safer place. We help children that are victims of sexual abuse by identifying and removing the illegal content from the Internet. Our Reporting Service is a safe way for you to report anonymously and confidentially the online content you believe to be illegal.

We work closely with law enforcement as well as over 50 other Child Sexual Abuse Material Hotlines around the world, with national and international partners, to remove the child sexual abuse materials from the Internet, regardless of where they are hosted.

After filling out the form on our reporting page, a report is created, which is promptly and thoroughly processed by our analysts. Reported illegal content could be hosted on servers located anywhere in the world. How child sexual abuse material is handled will depend on the server location on which it is hosted.

When illegal content is identified by the analyst as being hosted on a server in a member country of the INHOPE network, we follow INHOPE procedures and submit the report through the INHOPE reporting system, which then refers it to the reporting service in the country where the illegal content is hosted. The processing of these materials will depend on the local laws and hotline procedures in that country.

In the event that illegal content is identified as being hosted in the Republic of Moldova, we follow our internal procedures for processing reports. The report is sent to the specialized subdivision within the National Investigation Inspectorate, the Cybercrime Investigation Directorate, to initiate the necessary procedures to preserve the data, with the subsequent notification of the hosting provider to remove the material that constitutes child sexual abuse. We send takedown notices in partnership with the police to ensure that evidence is preserved and that further investigations by law enforcement are not compromised.

If there is no INHOPE reporting hotline in the country where the reported illegal material is hosted, the report will be forwarded to law enforcement in the Republic of Moldova, who will then forward it to the International Criminal Police Organization, commonly known as Interpol.

Acting in the interest of children that are victims of online sexual abuse and exploitation and recognizing the importance of ensuring a partnership with law enforcement bodies in order to remove materials that constitute sexual abuse of children, we concluded a Memorandum of Understanding with the General Police Inspectorate regarding the reporting of illegal content. We also built strong partnerships with the local hosting companies and telecommunications service providers so that every child is protected in the online environment.